

# Ambulatory Care Report (ACR) Completion Guide

## SECTION 1

### INCIDENT INFORMATION

#### Venue

Enter the name of the place where the event is happening.

#### Post No

Enter the number assigned to the post in the venue.

#### Location of Incident

Enter the location of the incident at the venue.

#### Event Type

Enter type of event. For example: Music, Horse Show, etc.

#### Time at Patient and Date

Enter the time and date you arrived at the patient or the time and date the patient arrived to you.

#### Surname / First name

Enter the patient surname and first name separately.

#### DOB (Date of Birth), Age, Gender

Enter the date of birth, age and gender of the patient.

### CLINICAL INFORMATION

#### Chief Complaint

Enter the principal reason the patient is requesting care.

#### Time of Onset, Date of Onset

Enter the time of onset of the symptoms and the date of onset.

### CARE MANAGEMENT

#### Observe and Supportive Care

Tick box if observation and/or any supportive care is administered.

#### RICE

Tick box if rest, ice, compression and/or elevation is administered.

#### Wound Management

Tick box if any type of wound management is administered.

#### Other

Tick this box if treatment, which is not listed, is deemed necessary and record in the DETAILS section below.

### TREATED BY

Enter the PIN of the PHECC registered practitioner or organisation PIN of the responder engaged in the care of the patient.

#### Further Observation/Care Required Yes or No

If the patient requires further observation and/or care, do the following:

#### Tick the Yes box

Record the patient's address, name and telephone number of the next of kin.

### PATIENT DISPOSITION

Tick the appropriate box depending on patient pathway following his care: Discharge, Transferred to ED, or Referred to GP. If the patient refuses care, tick Refused further care, enter Time and complete Declined Treatment in Section 3.

### ADDITIONAL INFORMATION

Complete if required for any patient information you feel is relevant.

## SECTION 2

### CLINICAL INFORMATION

#### Primary Survey

Tick the appropriate box in A, B, C, D and E following assessment of patient.

*This should be completed as you are assessing the patient or as close as possible to the time you are carrying out the assessment.*

When completing E also enter the following:

- Place appropriate letter on body image – for example place W on body image for wound on arm.
- Following burns calculation using Wallace Rule of Nines:
  - i) enter the % burn in the box provided
  - ii) tick box for appropriate limb - for example RA for right arm.

### CLINICAL IMPRESSION

Enter an early clinical impression of the patient's presenting illness/injury based on the combination of information available to you following your assessment.

#### Tick box as appropriate :

Cardiac, Medical, Neurological, OBS/Gynae, Respiratory or Trauma. Or select a more specific clinical impression under General if more appropriate.

If there is additional clinical impression information which is relevant record it in the blank space provided.

### PATIENT MEDICAL OBSERVATIONS

In AMPLE survey, tick box as appropriate.

In E, record in free text the event or the activity the patient was engaged in prior to the incident or injury occurring.

### Mechanism of Injury

Record the mechanism by which the injury occurred by ticking the appropriate box.

## SECTION 3

### MEDICATION TREATMENT

Enter the time, name, dose and route of medication administered. Enter the PIN of the practitioner administering the medication.

### VITAL OBSERVATION

Record observations numerically as they are carried out on the patient.

Time 1 and Time 2 refers to the capture of the 1st and the 2nd set of vital observations.

If it is necessary to record additional observations another ACR should be commenced. Please complete the patient identifying details on the additional report and staple the two reports together.

### DECLINED TREATMENT

In the event of the patient refusing treatment, this section must be completed by two practitioners or two responders. The practitioners or responders will assess the patient's decision making capacity by selecting Yes or No to all three questions and report to Control Centre/Other.

### Patient reviewed by

Enter PHECC PIN, Board Altranais or Organisation PIN, Medical Council registration number or name of person with responsibility for reviewing the patient at the end of their episode of care.

### HANDOVER OF ACR

In all circumstances of patient handover the following should apply:

The top copy of the ACR should accompany the patient.

The bottom copy of the ACR will remain the property of the service provider who administers care to the patient.

All patient reports recording the patient's care will be handed over to the ED/destination facility as part of the record of the continuum of care for the patient.

All entries in black ball point.

Date to be entered as dd/mm/yyyy.

Time to be entered as 24 hour clock: 00:00.

It is important that you record patient data that is complete, valid, accurate, reliable, relevant, legible and available in a timely manner so that healthcare decisions are made based on high quality information which will result in quality safe care being delivered to the patient.